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Swiss Cooperation Office
 South Caucasus

Provision of Expertise to the National Crisis Management Center



Project title Provision of Expertise to the National Crisis Management Center

General information Region: Armenia
 Duration: December 2011 – December 2012
 Budget: CHF 191'300

Project partners

- Implementing partner: SDC self implementation
- Partner: Ministry of Emergency Situations of RA (MES), Armenian Rescue Service

Project objectives The project's overall objective is to strengthen the capacities of the Government of Armenia to reduce disaster risks. This shall be tackled through an improved performance of the national Crisis Management Center (CMC), which is the mandated institution under the MES.

Background Armenia is a highly disaster prone country regarding big scale earthquakes (e.g. 1988 earthquake with 25'000 deaths and 517'000 homeless) but also small to middle scale natural disasters such as floods, landslides, mudflows and avalanches. Considering the existing risks linked to the high vulnerability and exposure the country's current response capacities are insufficient for an appropriate response management in case of any middle or large scale event. DRR is one of the two priority domains of SDC HA South Caucasus. Since 2004 SDC supports the country in decentralizing and strengthening the preparedness system. Referring a fruitful past collaboration and clearly defined needs it was jointly agreed to improve the performance of the CMC of the MES as the most effective mean to transfer know-how, to strengthen existing capacities and to improve the national system.

Project activities

The project activities are:

- Advise for an appropriate organizational structure of CMC including human resources with the gender sensitive approach required through revision of the draft CMC concept.
- Define the required experts for capacity building and technical means required for the operational sub-structures of the CMC in terms of equipment, software etc. to improve operational procedures and management of emergency calls.
- Assess current exchange mechanisms with other DRR actors and advice on improvement of coordination mechanisms with other DRR actors (National platform, other Ministries etc.).

Expected results

Expected results are:

- The performance of the national CMC is improved
- Operational structures of CMC are built up and technical solutions for effective operations are defined;
- Effective cooperation and information exchange schemes of CMC with other stakeholders are established



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