

FAQ

The Swiss Embassy in Iran is currently open. Because of telecommunications restrictions, it is currently only providing limited consular and visa services. Due to the volatile situation, it is not foreseeable when consular services will resume fully. Please consult our **website** for the latest information: <https://www.eda.admin.ch/tehran>

Please note that any email enquiries that have already been covered by this FAQ will not be answered separately.

Swiss Citizen Support

If you are a Swiss citizen or a foreign national holding a passport issued by the Swiss authorities who require assistance: please contact the Embassy during the opening hours or contact the **FDFA Helpline (24/7): Tel. +41 800 24 7 365** or +41 58 465 33 33.

Swiss travellers currently in Iran are encouraged to register on the TravelAdmin app of the FDFA.

Consular Services

If you require a consular service:

The consular section is open and provides limited consular services. Please reach out to the Embassy by email or phone to arrange an appointment. Walk-ins are not accepted. Appointments for marriage preparation and marriage registration remain suspended until the resumption of visa services.

If you are Swiss Citizen and require a new Swiss passport:

Please reach out to the Embassy by email or phone to arrange an appointment.

If you have submitted your civil status documents to the Swiss embassy:

The person concerned can retrieve it from the embassy during opening hours. Please check the website of the Embassy of Switzerland regarding the opening hours: <https://www.eda.admin.ch/tehran>

Visa Services

If you would like to apply for a C visa short stay (<90 days), family visit, business, tourism, etc.) or a D visa (long stay (>90 days), study, etc.):

Applications for new C or D visas are currently suspended. At this time, there is no confirmed date for the resumption of visa services. We recommend regularly checking our website for updates, such as information about when visa applications can be submitted again.

At this time, you cannot submit your visa applications at another Swiss representation.

If you have already applied for a C visa (short stay (<90 days), family visit, business, tourism, etc.) or a D visa (long stay (>90 days), study, etc.):

Your application will be processed by the Embassy. Due to the current situation, processing times may be longer than usual. If you wish to withdraw your visa application, please contact the Embassy by email or phone.

If you have booked a slot at VFS until 31 January 2026:

VFS Global in Tehran has been closed since 8 January 2026. It is currently not possible to apply for a Schengen visa for Switzerland. All appointments scheduled at VFS between 9 and 31 January 2026 have been cancelled without replacement. Once visa services have resumed, applicants are requested to book a new appointment with VFS.

If you have an authorization from cantonal migration authorities in Switzerland:

If your visa application has been approved by the cantonal migration authorities or the State Secretariat for Migration (SEM), please contact the Embassy by email or phone to arrange an appointment for visa collection.

If you have applied for a C or D visa before the recent deterioration of the security situation and have not received your passport back:

The person concerned can retrieve it from the embassy during opening hours. Please check the website of the Embassy of Switzerland regarding the opening hours: <https://www.eda.admin.ch/tehran>

If you have an appointment for a Humanitarian Visa at the Swiss Embassy in Tehran:

The Swiss representation in Tehran is responsible for applications from people in Iran. However, due to the current security situation and technical limitations in Iran, humanitarian visa services are suspended until further notice. Given the unstable situation, it is not possible at this time to say when humanitarian visa services will resume.

People whose lives and physical integrity are under a concrete, direct and serious threat in their country of origin may apply for a humanitarian visa at a Swiss representation abroad. Applications must usually be submitted in person. A humanitarian visa is only granted if there is a concrete, serious and immediate threat to life and physical integrity. In crisis situations, it is not enough for a person's living situation to currently be difficult and precarious. Their living and subsistence conditions must be under a greater threat than those of the rest of the population, making intervention by the Swiss authorities imperative. Other criteria, particularly the existence of a close and current connection with Switzerland, are also important for granting such a visa. The applicant's ability to seek protection in another country may also be taken into account. If the person is unable to submit their visa application at the Swiss representation in Tehran due to the temporary suspension of humanitarian visa services, he/she may submit his/her application at another Swiss representation abroad instead. It is the responsibility of the person concerned to leave Iran and travel to a Swiss representation in a third country. The Swiss authorities have no influence over any restrictions on leaving Iran.

If you are in Switzerland on a C visa and your visa is about to expire:

Should you be prevented from returning to your home country due to a lack of flight connections to Iran, you may apply for a visa extension in these exceptional circumstances from the relevant cantonal migration authority responsible for your place of residence (see the list below) .

https://www.sem.admin.ch/sem/fr/home/sem/kontakt/kantonale_behoerden/adressen_kantone_und.ht ml).

The cantonal authority will decide on the basis of the specific circumstances of the case.