

JOB ADVERTISEMENT	
Position	Visa Decider
Reporting to	Head of Consular Affairs
Department	Consular Division
Nature of Employment	One-year fixed term contract (On renewable basis).

#### **About the Role**

The Embassy of Switzerland in Nairobi is pleased to announce a vacancy in its **Consular Section** for the position of a **Visa Decider**. This role offers an excellent opportunity to qualified and experienced professionals with a strong knowledge of Schengen visa processes and procedures. The position is open to candidates holding Schengen citizenship, including those with dual citizenship, who are currently residing in Kenya.

### Job Purpose

The Visa Decider is mainly working as an authorized Visa Officer. Processing visa applications, incl. decision, interviews, inquiries by phone/mail, selective support in visa D, any office work related to visa matters.

### **Key Responsibilities:**

- Assess visa applications for completeness and to ensure the genuineness of supporting documents, several C visa decisions including administrative processing of decisions, refusals, pending, declaration of guarantee/sponsorship. Validation of applications and printing of visa stickers if required.
- Managing the visa mailbox (printing, referencing). Correspondence, e-mail and phone calls in English and German with clients, Swiss companies or cantonal authorities.
- Selective support in Visa D-Files (students, employment, family reunifications) for transmission and follow-up with cantonal migration offices.
- Replacement of absent visa officer and any other tasks in consultation with the line manager.

# **Required Education, Experience and Competencies**

### ✓ Bachelor's degree.

- ✓ Successful completion of the SEM visa training
- ✓ Perfectly fluent in English, written and spoken.
- ✓ Knowledge of another Swiss national language an asset (German or French).
- ✓ Proficiency in full Microsoft Office Suite.
- Working experience in an embassy or an international organization is highly desirable.

## **Required Skills**

- ✓ Highly motivated, committed and able to work in a team.
- ✓ Ability to deal effectively and in a diplomatic manner at all levels.
- ✓ Ability to work independently and under pressure and with minimal supervision.
- High degree of adaptability and capacity to learn.
- ✓ Good communication skills and interpersonal skills.
- Precise, dynamic and high level of integrity and loyalty.
- ✓ Strong service and customer orientation.

#### Modalities of Employment and Application.

- Applicants should include a letter of motivation (maximum 1 page), stating their reasons for applying and how the position fits into their career development goals and a CV (maximum 4 pages).
- Applications have to be sent to: <a href="mailto:nairobi.vacancy@eda.admin.ch">nairobi.vacancy@eda.admin.ch</a>
- Deadline for the application is: <u>07.11.2025</u>
- Tentative start date: **Beginning of December.**
- Due to the nature of the position and the access it requires to Schengen-area systems and procedures, only holders of Schengen citizenship are eligible to apply.