



Information Sheet Mount Agung eruption / Airport closure

Have you informed your family that you are safe? If you haven't, please make sure to do so as you read this.

Follow the instructions of the Indonesian authorities and consult the FDFA's travel advice for Indonesia (GE/FR/IT) www.eda.admin.ch/reisehinweise

Contact your travel agency, airline or your insurance company and consult reliable Indonesian media sources i.e. Antara news, Jakarta Post or Jakarta Globe

Are you in need of extra cash?

You can withdraw money from Indonesian ATMs with most European bank or credit cards; or have money transferred to you through i.e. Western Union. The locations are here: <http://locations.westernunion.com>

You lost your travel document?

After obtaining a police report, contact your Embassy/Consulate. Locations of police stations can be found here: <http://www.balitourismboard.org/police-stations.html>

Embassy of Switzerland, Jl.H.R. Rasuna Said, Blok X 3/2 Kuningan, 12950 Jakarta
Phone: +62 21 525 60 61
jak.vertretung@eda.admin.ch

FDFA Helpline Berne (24/7): +41 58 465 33 33

Will your visa expire, yet you cannot leave the island?

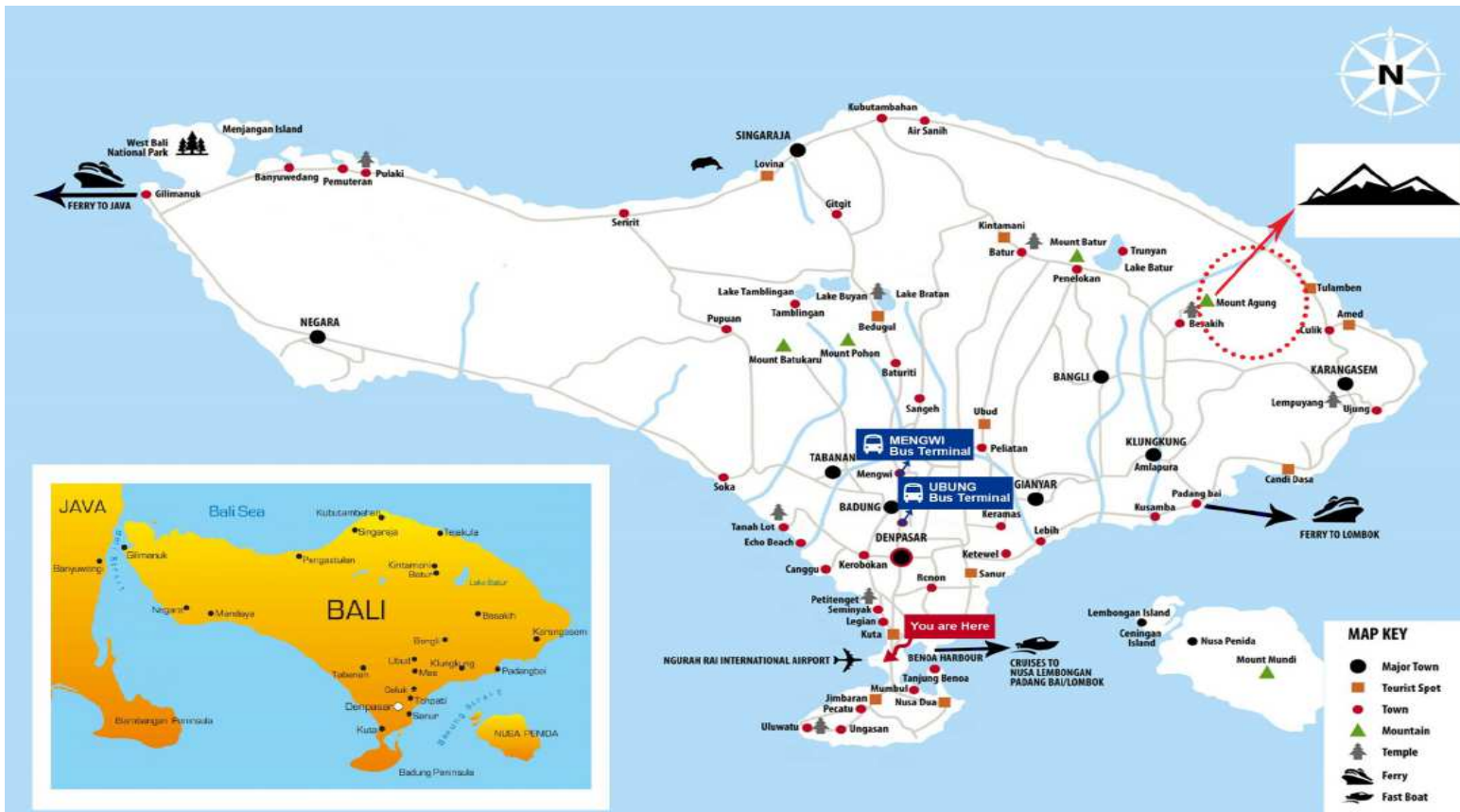
Please contact the airport immigration or the immigration office located at:
Kanim Kelas I Khusus Ngurah Rai
Jalan Perumahan Taman Jimbaran No. 1

Mumbul Kuta Selatan
(Tel. (+62)361 9351038 / 8468395)
<http://ngurahrai.imigrasi.go.id/>

Health Precautions in case of falling ashes:
See <http://www.ivhnh.org/pamphlets.html>

Are you in need of medical assistance?

Locations of hospitals and clinics in Bali are listed here:
<https://www.tripsavvy.com/hospitals-and-clinics-in-bali-indonesia-1629381>



Was your flight cancelled and you wish to leave the island asap?

It is recommended to contact your travel agency, airline or your insurance company. Should you decide to leave Bali by your own means, here are some public transportation options:

By bus to Surabaya (min. 7 hours), to Jakarta (min. 30 hours) via Gilimanuk & Banyuwangi, Java
1. Ubung Terminal (18 km from airport)
2. Mengwi Terminal (27 km from airport)
www.ladjutrans.com
www.balijayatrans.com
www.penjortour.co.id
www.balipurnama.com

By speed boat, cruise or ferry
1. from Gilimanuk harbour to Banyuwangi, Java (min. 1 hour)
2. from Padang Bai harbour to Lombok
www.indonesiaferry.co.id
3. from Benoa harbour to Lombok or Surabaya, Java www.pelni.co.id

Please bear in mind that trip from Benoa to Surabaya may take min. 26 hours.

By train
1. From Banyuwangi to Surabaya with Mutiara Timur train (min. 7 hours)
2. From Banyuwangi to Malang with Tawangalun train (min. 8 hours)
<https://tiket.kereta-api.co.id/>
Hotline no. 121